

The Department of Planning and Building Safety is currently in the process of implementing a new software system that will improve customer service. Due to the complex nature of setting up a new system, staff availability may be decreased at times to focus on creating the best software system for staff, citizens and customers.

Our official “Go Live” date is **Tuesday, September 27th**.
Due to this being our first day with the new system, **we will not be offering over the counter plan review on this date.**

Permit processing and plan review may take a little longer starting the week of and the week after we go live. We will do everything we can to make sure the interruptions to our processes are as minimal as possible.

Online permit and license application, inspection scheduling and permit look up; will be rolled out through the end of 2017.

Please check out our website for any upcoming changes or added features we will be implementing.

Thank you for your patience during this time.