

2018 UTILITY RATE INCREASES

NEW WATER, WASTEWATER, AND STORMWATER RATES

The City Council recently approved rate increases for water, wastewater and stormwater utility service. The new rates are needed primarily to continue to fund major reconstruction projects, ensure the City can properly maintain these utility systems and meet all clean water regulations. If you have questions about the rate increases, please contact Utility Billing at 303.335.4501 or customerservice@louisvilleco.gov.

WHAT DOES THIS MEAN FOR MY UTILITY BILL?

The new rates will be effective in May. The table below reflects the anticipated monthly impact for a typical residential customer. The impact on your bill may be more or less depending on how much water is used.

PROJECTED CHANGES TO MONTHLY UTILITY BILL FOR A TYPICAL RESIDENTIAL CUSTOMER						
SERVICE	2017	2018	2019	2020	2021	2022
WATER	\$18.43	\$18.99	\$19.56	\$20.14	\$20.75	\$21.37
WASTEWATER	\$26.63	\$28.53	\$30.50	\$32.66	\$34.93	\$37.41
STORMWATER	\$4.40	\$4.71	\$5.04	\$5.24	\$5.45	\$5.66
COMBINED	\$49.46	\$52.23	\$55.10	\$58.04	\$61.13	\$64.44
\$ INCREASE	-	\$2.77	\$2.87	\$2.94	\$3.09	\$3.31
% INCREASE	-	5.6%	5.5%	5.3%	5.3%	5.4%

This list does not include monthly charges for refuse, recycling, and compost which varies by home based on the sizes of your containers.

WHAT IS THE BASIS FOR THESE INCREASES?

City staff utilizes the Utility Financial Model during the annual budget process to determine the rates necessary to collect sufficient revenue to meet each of the respective services operations, maintenance, debt obligations and improvements expenses.

CONVENIENT WAYS TO RECEIVE AND TO PAY YOUR UTILITY BILL

There are many different ways you can receive and pay your utility bill. Check out the City's web site (www.LouisvilleCO.gov) for detailed information or contact the billing department at 303.335.4501. You can...

Receive your bill:

- *By mail*
- *By email* - This email bill will include information on your usage and the amount due but it will eliminate excess paper and envelopes for you as well as reduce postage, printing, and labor costs.

Pay your bill:

- *By mail*
- *By phone* - 303.666.6565
- *By electronic funds transfer* - This program allows you to pay your City utility bill directly from your bank account or a credit/debit card each month on your normal due date without ever having to write a check.

THE CITY NEEDS YOUR HELP

ANNUAL WATER TESTING

The City, along with other communities, are required by the Colorado Department of Health and Environment to collect annual water samples from residential homes across the City to satisfy State Drinking Water Regulations. The City has already begun testing for 2018, if your home is chosen for this volunteer program, we ask and greatly appreciate your assistance in meeting this requirement.

By participating, a free summary of your home's test results will be provided when complete. We value your trust and confidence in us in providing safe high quality drinking water.

If you have any questions related to this testing or any other aspects of water treatment, please email watertreatment@louisvilleco.gov.