Creating the Workplace of Tomorrow

5/27/2020 | 11:00-11:30 a.m.
City of Louisville Webinar Series

Allison Crump, Transportation Planner

Commuting Solutions
Setting the pace for the northwest metro region.
Agenda

1. Welcome & Introductions
2. Commuting Solutions
3. Telework Tomorrow
4. Other Options
5. Question & Answer
Advocate.

Educate.

Innovate.

Ride.

Introductions

• Name
• Organization
• What is a benefit or barrier about working from home that has surprised you?
Advocate.

Educate.

Innovate.

Ride.

Commuting Solutions Overview

- A 501(c)3 nonprofit organization founded in 1998.
- We work to connect people to places in the northwest metro region today and for the future.
- As a TMO (Transportation Management Organization), we advocate for transportation investments, develop innovative services and programs, and educate the public about their commute options.
- A Way To Go partner of DRCOG
Telework Facts: Colorado Employers

- Over half of employers have provided telework training for employees. Kudos Colorado employers!
- Only 40% of employers have provided telework training for supervisors.
- Developing a formal, written telework policy is a crucial need.
- 57% employers have developed pandemic response teams however only 26% have developed formal plans for employees returning to the workplace.
- While 20% of employers have implemented on site health screenings and 20% plan to, 35% of employers still feel they need expert help with on-site health screening.
Way To Go

• What is Way To Go?
  • DRCOG + 8 Transportation Management Associations
  • Funded through federal Congestion Mitigation and Air Quality dollars
  • Aims to reduce traffic congestion in the Denver region to improve air quality

• What does the Way To Go team do?
  • Events & Campaigns (Bike To Work Day, Go-Tober, etc)
  • Employer outreach and service – FREE
  • Trip planning & tracking
  • Promoting transportation choices
Advocate.  
Educate.  
Innovate.  
Ride.

Way To Go

More Favorable Attitudes Toward Telework

- Senior Management Views Telework More Favorably Today than Before: 82%
- Supervisory Level Managers View Telework More Favorably Today than Before: 70%

Percent of Denver Metro Respondents
**Way To Go**

*How has your organization benefitted from teleworking during the COVID-19 outbreak? Open-ended question. Responses were coded.*

<table>
<thead>
<tr>
<th>Benefit</th>
<th>1 to 99 Employees</th>
<th>100-499 Employees</th>
<th>500-999 Employees</th>
<th>1,000 or More Employees</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business continuity, continued service to customers</td>
<td>23%</td>
<td>34%</td>
<td>32%</td>
<td>34%</td>
<td>29%</td>
</tr>
<tr>
<td>Discovered new possibilities, and new ways of doing things. Discovered we could do it.</td>
<td>16%</td>
<td>13%</td>
<td>20%</td>
<td>14%</td>
<td>15%</td>
</tr>
<tr>
<td>Keep employees safe</td>
<td>8%</td>
<td>16%</td>
<td>10%</td>
<td>16%</td>
<td>12%</td>
</tr>
<tr>
<td>Employees more productive</td>
<td>6%</td>
<td>5%</td>
<td>5%</td>
<td>4%</td>
<td>5%</td>
</tr>
<tr>
<td>Stronger morale and trust bonds with employees</td>
<td>7%</td>
<td>3%</td>
<td>5%</td>
<td>4%</td>
<td>5%</td>
</tr>
<tr>
<td>Better teamwork, collaboration and communication</td>
<td>5%</td>
<td>1%</td>
<td>2%</td>
<td>8%</td>
<td>4%</td>
</tr>
<tr>
<td>Reduced expenses</td>
<td>2%</td>
<td>2%</td>
<td>2%</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>Reduced pollution</td>
<td>1%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>
How Does Telework Tomorrow Support Employers?

Whatever the transition back to the workplace looks like, Way to Go & Commuting Solutions can help employers through one-on-one guidance and support materials:

- Implement permanent new telework and flexible work schedule options
- Promote a culture of trust for employees working from home
- Identify and address both benefits and concerns of employees working remotely
What is in the Toolkit?

- One-on-one consulting
- Employee survey template
- Telework policy + agreement templates
- Telework tool overviews
  - Zoom
  - G-Suite (Hangouts / Meet)
  - Microsoft Teams
- Tips for keeping employees productive and engaged
- Communications/announcement support and scripts
How Can Telework Help You?

• Flexibility!
• Templates are great for smaller employers
• Good launching off point
Advocate.

Educate.

Innovate.

Ride.

Transit Options

• Fare free transit
• Reduced frequency
• Safety during COVID-19
  • Reduced number of passengers
  • Rear door boarding
• Local routes
  • Flatiron Flyer
  • DASH
  • 228
  • FlexRide
Bicycling Options

- Biking is still a great way to be socially distant while exercising or commuting!
- Excellent local routes
Upcoming Virtual Meetings

Quarterly Membership Meeting (Tuesday, June 9)
SH 119 Membership Meeting (Wednesday, June 24)

Reminder:
Bike To Work Day (Tuesday, September 22)
Next Steps

• We’re here to help!
• Contact us:
  • audrey@commutingsolutions.org
  • allison@commutingsolutions.org
  • sydney@commutingsolutions.org
Questions & Answers
Thank You!

https://commutingsolutions.org/