

June 8, 2020

Dining out in Louisville – Rules for customers

The same rules apply to both indoor and outdoor dining and residents are asked to be respectful and patient with restaurants and their staff as they adjust to these new regulations:

1. Facial coverings are required for anyone age 3 and older when:
 - Food and drink are finished being consumed.
 - Ordering, paying, or otherwise interacting with employees or other customers.
 - Entering and exiting the restaurant or outdoor dining area
2. Facial coverings may be removed to eat and drink.
3. Maximum of 8 people per party.
4. Maintain 6 feet of distance where possible.
5. Contactless payment is preferred.
6. If you're feeling sick, stay at home.
7. Be respectful, patient and kind.

Customers who are sick or not feeling well, have recently traveled outside of the US, or may have come into contact with someone with COVID-19 should not enter businesses (including outdoor dining spaces).

Facial covering exceptions

In accordance with [Louisville City Ordinance](#), customers and staff age 3 and older must wear a cloth, non-medical facial covering that covers the nose and mouth. If you are exempt from wearing a facial covering under the Louisville City Ordinance, just tell your host and server, "I'm exempt". No other information is necessary.

A complete list of exceptions should be available for customers to view upon request. The complete list is available on page 2 of this document and on the City's website LouisvilleCO.gov/COVID19.

List of exceptions to City of Louisville’s facial covering ordinance

- A. Children under the age of two (2) years, except in child care environments, where children under the age of three (3) years and children of any age while napping shall not be required to wear face coverings;
- B. Any child aged twelve (12) years or younger for whom the only available face covering would pose a possible choking or strangulation hazard; any child aged twelve (12) years or younger that has difficulty breathing with a face covering or is unconscious, incapacitated, or otherwise unable to remove the face covering without assistance; or any child aged twelve (12) years or younger for whom wearing a face covering would increase the risk of getting exposed to the virus because they are touching their face more often;
- C. Persons who have trouble breathing; a person who is unconscious, incapacitated, or is otherwise unable to remove the face covering without assistance; or persons for whom a face covering would cause impairment due to an existing health condition;
- D. Persons working in a professional office who do not have any face-to-face interactions with the public; provided, however, if such office is located within a building containing one or more other offices or places of public accommodation, face coverings shall be worn when entering and exiting such building and may only be removed once within the professional office where such person works; and
- E. Persons in restaurants that are permitted by state and county regulations to serve food for consumption on the premises, while such person in the act of eating or drinking; provided, however, that face coverings must be worn while entering and exiting the restaurant, while ordering, paying, or otherwise interacting with employees or other customers of the restaurant, and once the food and drink have been consumed.
- F. First responders, including police officers, firefighters, and emergency medical technicians, who shall wear face coverings to the extent practicable except when use of a face covering would interfere with their ability to perform their respective duties or would prevent clear communications regarding enforcement actions or direction and when talking on the radio.