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## **Xcel Energy urges customers to report street light outages**

DENVER – Customers can reduce repair time and increase the safety of their neighborhood by reporting street light outages to Xcel Energy online or over the phone, the company said today.

During normal work activities, Xcel Energy crews monitor the streets looking for broken, burned out or flickering lights. But crewmembers may not come across all of them. Street light outages occur for a variety of reasons, including electrical storms, vandalism and normal wear and tear.

According to the police, street lighting helps improve public safety. And street lighting can be an important part of the vitality and character of a community.

“We encourage our customers to report street light outages in their neighborhood or community,” said Jay Smith, Xcel Energy outdoor lighting manager. “When customers notify us of a street light outage, it helps us to get the problem fixed and the power back on more quickly.”

In incorporated cities or towns, local governments decide where and when to install lighting along public streets and alleys. Xcel Energy owns and maintains these street lights, responding to outages and installing new lamps and poles when needed. In unincorporated areas, local governments do not provide street lighting.

Street lighting services are included in a customer’s monthly Xcel Energy bill. Customers who would like to request additional street or alley lights in their neighborhood should check with their city government office for guidelines and procedures.

**To report an outage, go to [www.xcelenergy.com/streetlighting](http://www.xcelenergy.com/streetlighting) or call 1-800-895-4999.**

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